

Customer: Envoy Inc
Country: United States of America
Model number: QL-720NW, QL-820NWB



The Customer

Envoy is changing the way how visitors and guests are greeted in companies around the world. Founded in 2013, Envoy has served over 10 million visitors in 57 countries and is used by some of the most exciting brands in the world.

Envoy is an iPad-based visitor management solution that electronically collects and stores visitor details. Envoy allows visitors to sign NDAs or other required legal documents and takes their visitor photos. By connecting to Brother Professional label printers, visitor badges could be printed out quickly.



QL-820NWB

QL-720NW has been replaced by QL-820NWB.

The Challenge

Before digital technology, most companies were using pen and paper logbooks to register their visitors. A lot of time was spent handling this manual paperwork. If their paper logbooks were misplaced, their visitors' information will be compromised.

Larry Gadea, the founder and CEO of Envoy, has witnessed that big technology companies were customizing their solutions to digitally sign in their visitors at their front desks.

However, smaller companies do not have enough resources to create their customised systems. From this idea, Envoy was born. Envoy takes care of the hassle out of visitor registration process to let companies focus on providing a warm and personalized welcome to their visitors. Envoy has streamlined their visitor registration process, reduced paperwork for front desk receptionists.



